

# Backdated Move-In Regain due to Inadvertent Switch

Scenario: Customer Move In Request rejected due to Switch Hold, the ESI ID is energized with a Current CR (MarkeTrak both CRs Agree New Occupant)  
Transactions: 814\_16, 814\_17 (Reject Only), 814\_03, and 814\_04 (Reject) After Switch Hold Removal 814\_20 and 814\_21 (ERCOT to TDSP Only)

Effective November 2024

